

MANUFACTURING CAREER OVERVIEW: ADMINISTRATIVE AND CUSTOMER SERVICE JOBS

Rhode Island jobs and careers within the manufacturing industry require different education, experience, and training. The industry has careers in the following three areas:

- 1) Production
- 2) Maintenance, installation and repair
- 3) Administrative and customer service

Click on any of the jobs listed to learn more.

Work Experience

Education Level

Jobs requiring a master's, PhD, or professional degree are also available. Please check with your career coach for more information.

Bachelor's Degree

More than 5 Years of Experience

- President/Owner

Associate's Degree

1-5 Years of Experience

- Customer Service Manager
- First-Line Supervisor of Office and Administrative Support Workers
- General and Operations Manager

Moderate-Term Training

- Customer Service Representative
- Parts Associate
- Sales Representative

High School Diploma

Short-Term Training

- General Office Clerk
- Shipping, Receiving, and Traffic Clerk

Short-Term Training

- Cashier
- Counter Attendant
- Stock Clerk and Order Filler

Less than High School



A State of Rhode Island Career Pathways Initiative

WORKFORCE ON-RAMPS

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